

HOURLY ASSISTANCE

Address Your Evolving Needs with Flexible Access to our Experts

Are your project teams fully utilized delivering projects and meeting deadlines? Would you like to add bandwidth when you need it, and make your project teams more efficient? That's where Hourly Assistance from CADD Microsystems can help. It's an easy and flexible way to get access to our technical specialists on your schedule. You decide when you need us, what you need us for, and schedule our services. It's that simple.

Hourly Assistance is our flexible and scalable service designed to keep you and your business on the path to success. We can help with content creation, standards development, one-on-one instruction, project and coordination assistance, product maintenance and more.

Let's Tackle Your Challenges

- Software administration is impacting your billable project time - things like license management, deployments, updates, configurations and profiles
- You miss deadlines due to bandwidth issue
- You don't have the necessary library content for your designers
- Standards, templates and styles haven't been defined or are inconsistent
- You want to be more efficient with the Revit or Civil 3D software you currently own

You Reap the Benefits

- Flexibility for real-time project assistance - the hours are there ready to be used
- Our collaborative software allows us to work directly with your team members to share screens and access their computers remotely
- Take advantage of our bandwidth, skillset, and the collective expertise of all of our consultants
- We add new capabilities to your project teams vs hiring full-time personnel
- Streamlined purchasing and predictable annual budgeting



For more information about Hourly Assistance, or our other consulting services:
www.caddmicrosystems.com | info@caddmicrosystems.com | 800.550.CADD

How We Can Help

Hourly Assistance is purchased with no predefined scope or deliverable - the hours are flexible for you to use how you'd like.

HOURLY ASSISTANCE

Content Creation

- AutoCAD blocks/dynamic blocks/multi-view blocks
- AutoCAD styles/devices/fitings
- Revit families
- Civil 3D styles
- Curriculum development

Standards Development

- Templates
- Plotting/printing standards
- Layers, lineweights and other settings

Private/Customized Industry or Product Presentations

- Product features and overviews
- Lunchtime presentations
- Roundtable discussions
- Topic lessons
- CADD Community/Global eTraining

One-on-one Instruction

- Foundation or gap training
- Continuing education
- Questions and answers

Project Team Assistance

- Modeling assistance
- Drafting assistance
- Step-by-step procedures
- Process documentation and assistance
- Documenting standards
- Drawing cleanup and updates
- Polylining
- Space verification and walk-throughs

Product Maintenance

- License management and deployments
- Software updates/upgrades
- Profiles and configurations
- Technical support/troubleshooting
- Software administration
- Deployments of out-of-the-box reports
- Facilities management reports

Coordination Assistance

- BIM coordination
- Clash detection

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