

Why Choose CADD Care?

CADD Care keeps your mind at ease, and your business moving forward. For more than 30 years, we have specialized in supporting our customers with their Autodesk and Bluebeam software. We offer flexible support options to minimize your project downtime and help resolve your issues. Strengthen your software investment by gaining access to our expertly trained, in-house technicians who can answer your questions, get you up and running, and solve technical challenges. Our team is staffed by proven experts, and among the best in the country. Get started with helpdesk, and request a quote today!

What do we do?



We get your software up and running by assisting with your Autodesk Account, licensing, downloads, and installation. Ask your sales rep about our **free** special onboarding programs for getting started with the Autodesk Account and BIM 360/BIM Collaborate Pro.



If you encounter software errors, crashing, freezing, or performance issues, our support team can assist by reviewing your settings, updating your software, and reinstalling if necessary.



Sometimes issues lie within the PDF, model, or drawing itself. Our team is experienced with identifying issues caused by corruption and can advise you on the proper steps to take to resolve it.



Technical questions aren't always accompanied by issues! Don't waste your time with hours of research for nothing—contact us so that we can point you in the right direction



Our team is small but strong, offering over 30 years of technical support and Autodesk experience combined! Plus, we're not alone—our expansive internal network of resources means that if we don't know the answer... we know someone who does!



Not only do we offer technical support excellence, but we keep you informed with [blog posts](#) and our monthly CADD Care Newsletter—and provide hardware recommendations!



We offer support that works for you! Our services can be delivered through e-mail, phone, or remote connection. We're always improving our workflows and offerings to bring you the service your company deserves!

What are people saying about us?

→ "I found the experience of being able to schedule a face to face meeting extremely valuable and productive!"

→ "The CADD team is responsive and eager to help as always."

→ "Old fashioned good service."

→ "My experience with CADD Care was on point, to put it bluntly. The gentleman that was on my case was exactly that, "On My Case". He stayed with me until the issue was resolved, I am very grateful for his help."

→ "Patient and went above and beyond to get our issue resolved. Exceptional Customer Service."



2,635 **1,399** **96.6%**

Cases Solved

Calls Taken

Satisfaction

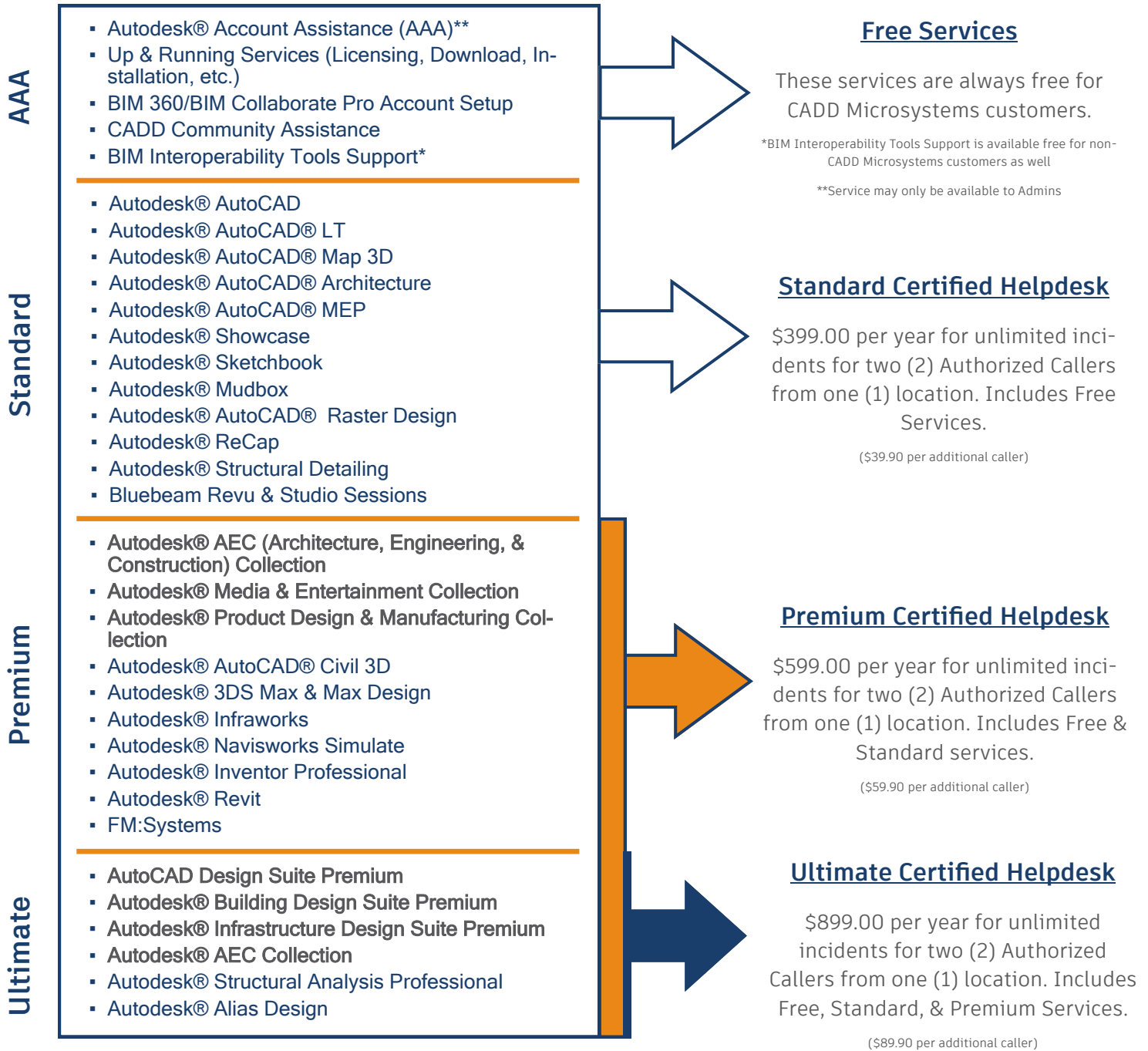
2020 CADD Care Statistics



CONTACT US:

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Helpdesk Options & Pricing



For more information on our coverage, visit our website [here](#).

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